



California Public Utilities Commission Deaf and Disabled Telecommunications Program

Apply Today! 3 Easy Steps:

1. Complete this section.

Last Name _____ First Name _____ MI _____

Street Address _____ City _____ State _____ Zip _____

Home Phone Number () _____ Mobile Phone Number () _____

Email Address _____ Year of Birth (optional) _____

Local Phone Company's Name _____

Name on Phone Bill (First & Last) _____

Ethnicity (optional): Caucasian Latino African American
 Native American Pacific Islander Asian Other

I prefer materials in: English Spanish Chinese Vietnamese
 Russian Hmong Braille Large Print (English)
 Large Print (Spanish)

Alternate Contact (First & Last) _____

Relationship _____

Phone Number () _____

IMPORTANT, READ BEFORE SIGNING Limited Liability Agreement The applicant hereby agrees that the CPUC and/or the State of California, and/or the California Communications Access Foundation (CCAF) make(s) no warranties, either express or implied, with regard to the possession, use, condition, and/or operation of the telecommunications equipment provided to applicant as part of this program (the Equipment). The applicant hereby agrees to indemnify, defend, and hold harmless the CPUC, the State of California, and/or the CCAF from any and all third party claims, costs (including without limitation reasonable attorneys' fees), and losses which in any way arise out of or in connection with the possession, use, condition, and/or operation of the Equipment. The applicant hereby agrees that the CPUC, the State of California, and/or the CCAF shall have no liability to the applicant or any other person with respect to any liability, loss, or damage caused or alleged to be caused, directly or indirectly, by or through the possession, use, and/or operation of the Equipment. I verify that I live in a household that subscribes to telephone service in California.

NOTE: Please choose your equipment carefully because we want to provide you the most appropriate phone. CTAP will repair or exchange equipment if 1) the equipment loaned to the consumer stops working or malfunctions or 2) the consumer's disability certification changes. Please return your equipment with all original parts in the manufacturer's packaging.

PRIVACY NOTICE: The CPUC DDTP, under the authority of Public Utilities Code § 2881, uses this form to collect personal information solely for the purposes of identification and document processing. Unless otherwise noted, all requested information is mandatory, and incomplete information may result in incorrect processing. The information submitted will be held in confidence to the extent allowed by law and is available for your review, upon request. The DDTP complies with the Information Practices Act of 1977, and its Privacy Policy and contact information are online at <http://ddtp.cpuc.ca.gov/privacy.aspx>.

Signature of Applicant _____ Date _____

Print now and ask your authorized certifying professional to complete section two and return the form to you to sign and submit.

2. Have this section completed by an authorized certifying agent.

- Licensed Medical Doctor (MD) Licensed Physician Assistant Licensed Nurse Practitioner
- Department of Rehabilitation Counselor Licensed Optometrist
- Licensed Audiologist Licensed Speech-Language Pathologist
- Superintendent/Audiologist from the California School for the Deaf Fremont/Riverside
- Licensed Hearing Aid Dispenser (see provision below)*

Impairment(s) of the Applicant (Check All That Apply):
 Deaf/Deafened Mobility/Manipulation Hard of Hearing Blind Low Vision Speech Cognitive
Hearing Loss: Mild Moderate Severe **Mobility:** Upper body Lower Body Both
 Notes: _____

Signatory please write patient's name from page 1 here: _____

Address of patient from page 1: _____

I certify that the above named person has the impairment(s) marked above that restrict(s) his or her use of the telephone and qualifies for equipment provided under California state legislation.

Print Name (Must be legible) _____
 Professional Credentials _____ License Number _____
 Telephone (_____) _____ Fax (_____) _____
 Signature of Certifying Agent _____ Date _____
(No stamped signatures accepted)

*For Licensed Hearing Aid Dispensers - *I certify that I have fitted the above person with an amplified device and have the individual's hearing records on file.*

 Signature (Hearing Aid Dispensers only) Date HAD License Number Telephone

Office Use Only

Processed by	Date

CRT-ENG-WEB-21D

3. Choose one way to return this form.

► **Bring in your completed form to one of our Service Centers and get the phone the same day:**
 See Service Center locations on this Web Site www.californiaphones.org/locations

► **Mail to:** **CTAP/California Phones**
 P.O. Box 30310, Stockton, CA 95213

► **Fax to: 1-800-889-3974**

If you mail, fax, or email your completed form, you will receive a letter or phone call about how to select the best phone for your needs and it will be shipped to you. If you bring your form to a Service Center, you will be able to try out the phone and take it home with you.

For help completing this application, further information, or more applications, visit **www.californiaphones.org** Web Chat available.

Contact Center hours: Monday-Friday (8 AM-6 PM), except holidays. Please check the website or call the Contact Center to confirm hours.

English/ASL: 1-800-806-1191

粵語: 1-866-324-8754

Hmoob: 1-866-880-3394

國語: 1-866-324-8747

Русский: 1-855-546-7500

English email:

info@CaliforniaPhones.org

Español: 1-800-949-5650

Tiếng Việt: 1-855-247-0106

Fax: 1-800-889-3974

TTY English: 1-800-806-4474

TTY Español: 1-844-867-1135

Email en Español:

info-es@CaliforniaPhones.org